



Q&A CND™ SHELLAC™

GEL POLISH SYSTEM

QUESTION	ANSWER		
1. What are the benefits of the CND™ SHELLAC™ Gel Polish System?	<p>CND™ SHELLAC™ Gel Polish features:</p> <ul style="list-style-type: none">• 21 day wear*• No filing or buffing needed before application or for removal• No nail damage when used as directed• Dermatologist tested*• BUTTERFLY REMOVAL™/GLIDE-OFF REMOVAL™• 150+ colors• Custom curve-hugging brush for smooth and even application <p><i>*When used with SHELLAC™ Epic Smoothing Base and SHELLAC™ Top Coat</i></p>		
2. Is the CND™ SHELLAC™ Gel Polish System patented?	Yes. A complete list of CND™ Brand patents can be found at CND.com/patents .		
3. What makes CND™ SHELLAC™ a breathable formula?	We understand that nails don't breathe, but the CND™ SHELLAC™ formula does. Tiny tunnels in the gel polish coating are formed during the curing process allowing moisture and oxygen to travel throughout the coating to the natural nail plate. This guarantees that conditioners like SOLAROIL™ can penetrate the coating. When it's time for removal acetone-based products travel through the tunnels making BUTTERFLY REMOVAL™ possible.		
4. What is BUTTERFLY REMOVAL™ ?	CND™ SHELLAC™ removes in minutes with no filing or buffing. When it is time to remove CND™ SHELLAC™ Gel Polish, acetone-based products travel through the breathable coating until they reach the quick-release polymers in the CND™ SHELLAC™ Base Coat. The coating then releases and lifts from the nail in a tidy, efficient, and safe way with no nail damage or need for filing or buffing.		
5. What is the purpose of offering multiple Base and Top Coats in the CND™ SHELLAC™ Gel Polish portfolio?	CND™ provides a variety of products that offer unique benefits for customised results recommended by the Nail Professional.	Choose the CND™ SHELLAC™ Base and Top Coats based on client's nail type, lifestyle, desired shine, and removal time.	<i>*When used as directed **Natural nails without damage.</i>

POSITIONING



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6. How long does it take to cure CND™ SHELLAC™ Base Coat?	CND™ SHELLAC™ Base Coat should be cured on preset button one in the CND™ LED Lamp for 10 seconds or for one minute in the CND™ Visible Light Lamp.
7. Does the natural nail need to be filed prior to applying CND™ SHELLAC™ Base Coat or Epic Smoothing Base?	No buffing or filing on the natural nail is necessary with the CND™ SHELLAC™ Gel Polish system. (Visit CND.com for the complete CND™ SHELLAC™ Application Step-by-Step.)
8. Does DURAFORCE™ Top Coat make the nail stronger after colour is removed?	No. DURAFORCE™ Top Coat is not a nail treatment. Nails will feel stronger while wearing CND™ SHELLAC™ Gel Polish but it will not affect the condition of the natural nail.
9. Does the CND™ SHELLAC™ No-Wipe+ Top Coat have the same durability and wear as all other CND™ SHELLAC™ Top Coats?	The CND™ SHELLAC™ No-Wipe+ Top Coat has the same durability and wear as CND™ SHELLAC™ Original Top Coat.
10. How long does it take to cure CND™ SHELLAC™ Colour Coat?	CND™ SHELLAC™ Colour Coat should be cured for one minute in the CND™ Lamp of choice on preset button 2S.
11. How long does it take to cure CND™ SHELLAC™ Top Coats?	CND™ SHELLAC™ Top Coats should be cured for one minute in the CND™ Lamp of choice on preset button 3.
12. What if I experience "wrinkling" during curing?	Wrinkling of the Colour Coat can happen if the application is too thick. Remember to always apply thin layers for best results. In some cases, the appearance of "wrinkling" can be corrected with the CND™ SHELLAC™ Top Coat application.
13. Do I need to shake CND™ SHELLAC™ Base Coats and Top Coats?	It is best to roll CND™ SHELLAC™ Base Coats and Top Coats upside down between your palms to prevent air bubbles from forming.
14. What can be used to thin CND™ SHELLAC™ Gel Polish?	Thinning CND™ SHELLAC™ Base Coats, Colour Coat or Top Coats is not recommended. Polish thinner or acetone cannot be used without affecting the product's efficacy. To keep CND™ SHELLAC™ Gel Polish at its best consistency, vigorously shake the bottle before every application. Tightly seal the cap and store bottles away from light when not in use.
15. Can CND™ SHELLAC™ Gel Polish be used with other nail products?	CND™ SHELLAC™ Gel Polish was designed to be used as a system. For a superior service, perform proper P.E.P., use all three components of the CND™ SHELLAC™ system (Base Coat, Colour, Top Coat) and always use a CND™ Lamp.
16. What causes cloudiness or dullness in CND™ SHELLAC™ Top Coats?	<ul style="list-style-type: none"> • Insufficient removal of the top film can dull the shine. Always use 99% IPA to thoroughly remove top film. • Use a gentle touch and soft pad when removing the top film to avoid scratching the surface. • Check lamp performance and hand placement. If it is not operating at full capacity, the CND™ SHELLAC™ will not properly cure and can contribute to dullness in the finish and breakdown. • If Top Coats are applied too thick, they will not properly cure and can contribute to dullness in the finish.

FORMULA/
APPLICATION



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17. How do I remove CND™ SHELLAC™ Gel Polish?	<p>CND™ SHELLAC™ Gel Polish should be removed with CND™ Foil Remover Wraps and OFFLY FAST™ Moisturising Remover. Saturate the cotton pad on the CND™ Foil Remover Wrap with OFFLY FAST™ Moisturising Remover, wrap each finger with the wrap, and set timer based on the CND™ SHELLAC™ Top Coat being used.</p> <p>Press and massage the nail and using a twisting motion, pull the wrap off. Rub the nail with a plastic-backed, lint-free pad saturated with OFFLY FAST™ Moisturising Remover to remove any residue.</p> <p>(For details, see CND™ SHELLAC™ Application and Removal Step-by-Step.)</p>
18. Can cotton and foil be used to remove CND™ SHELLAC™ Gel Polish?	<p>CND™ Foil Remover Wraps were developed specifically for the CND™ SHELLAC™ removal process for targeted application of acetone exposure to the nail and surrounding skin. If you run out of CND™ Foil Remover Wraps, cotton and foil can be used as a temporary solution.</p>
19. Can CND™ SHELLAC™ Gel Polish be used with enhancements (Liquid and Powder and Gel)?	<p>Yes. The CND™ SHELLAC™ Gel Polish system can be used over enhancements. (For details, see SHELLAC™ Over Enhancements Step-by-Step.)</p>
20. How do I remove CND™ SHELLAC™ Gel Polish from enhancements?	<p>CND™ SHELLAC™ must be filed off prior to an enhancement rebalance. (For details, see SHELLAC™ Over Enhancements Step-by-Step.)</p>
21. Can CND™ SHELLAC™ Gel Polish colours be mixed?	<p>No. Each shade is specifically formulated as a standalone colour, allowing for optimum cure. Mixing colours will compromise the ratios of reactant ingredients. However, you may layer shades (each colour layer must be cured before applying another layer) to create custom colour combinations.</p>
22. Will CND™ SHELLAC™ Gel Polish last longer than 14 days?	<p>Wear time may vary based on client nail type and lifestyle. To extend wear for up to 21 days of wear, apply CND™ SHELLAC™ Epic Smoothing Base prior to colour. Removal can also take slightly longer after 14 days, as adhesion will increase the longer CND™ SHELLAC™ is worn.</p>

FORMULA/
APPLICATION
(CONTINUED)

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23. What is the difference between CND™ SHELLAC™ and CND™ SHELLAC™ VIVID ?	CND™ SHELLAC™ VIVID has the same attributes and proprietary formula as CND™ SHELLAC™ . CND™ SHELLAC™ VIVID is a high opacity, hyper pigmented version that has a full-bodied viscosity, making it perfect for single colour application and can be used as a superior art medium.
24. Was CND™ SHELLAC™ VIVID created exclusively as a superior art medium?	No. CND™ SHELLAC™ VIVID was designed to deliver boosted primary and secondary colours with a high opacity. Because of this, it parallels as an art medium making it optimal for hand painting, line work, stamping, stippling, colour transfers, and much more. Unlike most art gels, CND™ SHELLAC™ VIVID is completely removable and does not create an exothermic reaction when curing.
25. How long does it take to cure CND™ SHELLAC™ VIVID Colour Coat?	CND™ SHELLAC™ VIVID Colour Coat should be cured for one minute in the CND™ Lamp of choice on preset button 2S.
26. Which CND™ SHELLAC™ Base Coat and Top Coat should I use when applying CND™ SHELLAC™ VIVID ?	For superior adhesion and service longevity it is recommended to use CND™ SHELLAC™ Epic Smoothing Base and Original Top Coat.
27. Can I apply CND™ SHELLAC™ VIVID in one layer of colour when performing a single-colour application?	No. To guarantee proper curing when performing a single-colour application, it is best to apply CND™ SHELLAC™ VIVID in two thin separate layers, curing in between each layer.
28. Does CND™ SHELLAC™ VIVID need to be shaken prior to use?	Yes. Shake vigorously for 15-30 seconds prior to use.
29. Will CND™ SHELLAC™ VIVID wrinkle during curing?	Wrinkling of the CND™ SHELLAC™ VIVID Colour Coat can happen if application is too thick. Always apply thin layers for best results. In some cases, the appearance of "wrinkling" can be corrected with the CND™ SHELLAC™ Top Coat application.
30. Will I still experience CND™ BUTTERFLY REMOVAL™ when using CND™ SHELLAC™ VIVID ?	Yes. The CND™ BUTTERFLY REMOVAL™ will be achieved when removing CND™ SHELLAC™ VIVID since tiny tunnels are still formed when curing allowing for the quick release polymers in the CND™ SHELLAC™ Base Coat to activate.
31. How do I remove CND™ SHELLAC™ VIVID Gel Polish?	CND™ SHELLAC™ VIVID Gel Polish should be removed with CND™ Foil Remover Wraps and OFFLY FAST™ Moisturising Remover. Saturate the cotton pad on the CND™ Foil Remover Wrap with OFFLY FAST™ Moisturising Remover, wrap each finger with the wrap, and set timer based on the CND™ SHELLAC™ Top Coat being used.
32. Can CND™ SHELLAC™ VIVID Shades be mixed to create custom shades?	Yes. CND™ SHELLAC™ VIVID shades can be mixed to create custom shades unlike CND™ SHELLAC™ . The ratio of photoinitiators in the formula have been increased to ensure proper curing when mixing CND™ SHELLAC™ VIVID shades together.



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SHELLAC™ VIVID	33. Can CND™ SHELLAC™ VIVID be mixed with CND™ SHELLAC™ to create custom shades?	No. Mixing colours will compromise the ratios of reactant ingredients in CND™ SHELLAC™. However, you may layer shades (each colour layer must be cured before applying another layer) to create custom colour combinations.
	34. Can CND™ SHELLAC™ VIVID be mixed with BRISA™ Gel or CND™ PLEXIGEL?	Yes. Mixing small amounts of CND™ SHELLAC™ VIVID into either enhancement product by up to 5% will create custom shades and jelly effects.
	35. What can be used to thin CND™ SHELLAC™ VIVID Gel Polish?	<p>CND™ SHELLAC™ VIVID is intended to have a full-bodied viscosity and will feel thicker than CND™ SHELLAC™. Polish thinner or acetone cannot be used without affecting the product's efficacy. Shaking the formula vigorously prior to use will help keep the thixotropic formula fluid.</p> <p>When used as an art medium and the product has been dispensed onto a palette, small amounts of 99% IPA may be added to create the right viscosity for different art techniques.</p>
PACKAGING	36. What are the available sizes for the CND™ SHELLAC™ Gel Polish system products?	The CND™ SHELLAC™ system is available in a 12.5ml (.42 fl. oz.) size bottle.
	37. How many approximate services per bottle of CND™ SHELLAC™ Gel Polish?	<p>CND™ SHELLAC™ Epic Smoothing Base = 45 (.42 fl.oz.)</p> <p>CND™ SHELLAC™ Base Coat = 59 (.42 fl. oz.)</p> <p>CND™ SHELLAC™ Colour Coats = 34 (.42 fl. oz.)</p> <p>CND™ SHELLAC™ VIVID Colour Coats = 20 (.25 fl. oz.)</p> <p>CND™ SHELLAC™ Original and XPRESS5™ Top Coat = 40 (.42 fl. oz.)</p> <p>CND™ SHELLAC™ DURAFORCE™ Top Coat = 40 (.42 fl. oz.)</p> <p>CND™ SHELLAC™ No-Wipe+ Top Coat = 48 (.42 fl. oz.)</p>
PRICING	38. What is the suggested service price for a manicure using CND™ SHELLAC™ Gel Polish?	CND™ recommends charging 50% more for a manicure using the CND™ SHELLAC™ Gel Polish System than a standard or basic manicure with traditional polish.