

CND™ VISIBLE LIGHT LAMP

	QUESTION	ANSWER
POSITIONING	1. What are the benefits of the CND™ Visible Light Lamp?	<p>VISIBLE LIGHT TECHNOLOGY™</p> <ul style="list-style-type: none"> • Patented, sleek and modern design • Reflective mirror ensures full cure of nail edges • Portable with a built-in handle • Rechargeable Lithium-Ion battery • LCD digital display • Global power – removable cord with interchangeable plug adapters • Pedicure friendly – removable plate for pedicures • Closed design to reduce glare and minimise accidental product curing
	2. What is VISIBLE LIGHT TECHNOLOGY™ and how does it work?	The technology effectively cures CND™ light-curable systems without using UV/LED light technology.
	3. Why should I use the CND™ Visible Light Lamp?	The CND™ Visible Light Lamp provides a safe and gentle curing process that allows for improved curing of highly opaque light-curable coatings and an improved depth of cure for high viscosity light-curable coatings without using UV bulbs or wavelengths.
	4. What type of energy does the CND™ Visible Light Lamp utilise?	The CND™ Visible Light Lamp uses electromagnetic energy in the visible light range known as visible light photons.
	5. How does visible light differ from UV light?	Visible light can be found outside of the UV light spectrum.
	6. How many hours will the CND™ Visible Light Lamp last for?	The visible light units in the lamp have a life expectancy of 10,000 hours. The number of services per day will affect the number of years that the lamp will last.
	7. Have CND™ light-curable systems been reformulated to work with the CND™ Visible Light Lamp?	No, VISIBLE LIGHT TECHNOLOGY™ works with all current formulas, eliminating the need for reformulation of CND™ light-curable systems.

	QUESTION	ANSWER
WARRANTY	8. Is there a warranty for the CND™ Visible Light Lamp?	Yes, the CND™ Visible Light Lamp has a 1-year warranty. For more information visit CND.com/pages/cnd-lamp-warranty or consult your CND™ Visible Light Lamp Instruction Booklet.
	9. How do I register my warranty for the CND™ Visible Light Lamp?	Register lamp by visiting CND.com/pages/cnd-lamp-warranty . Retain the dated purchase receipt.
	10. What do I do if a visible light unit stops working or breaks?	<p>Please follow the service procedure below:</p> <ul style="list-style-type: none"> • U.S. AND CANADA – SERVICE PROCEDURE Contact CND™ Customer Service at 1.800.833.NAIL within thirty (30) days of the discovered defect. • OUTSIDE OF THE U.S. AND CANADA – SERVICE PROCEDURE If you purchased your CND™ Visible Light Lamp outside the U.S. or Canada, contact the seller for warranty service.

CND™ VISIBLE LIGHT LAMP

QUESTION	ANSWER
11. Does the CND™ Visible Light Lamp count down the time?	Yes, the CND™ Visible Light Lamp counts down the time for each service setting and will automatically shut off.
12. What is the wattage of the CND™ Visible Light Lamp?	The input power is 36 Watts (W).
13. Is the CND™ Visible Light Lamp acetone resistant?	Yes, the CND™ Visible Light Lamp is acetone and alcohol resistant. Take care when cleaning to not touch the lens in the chamber.
14. Does the CND™ Visible Light Lamp have a fan?	Due to the position of the electronics, the CND™ Visible Light Lamp does not need a fan to keep from overheating.
15. Can I still flash cure products for 10 seconds in the CND™ Visible Light Lamp?	Place the hand inside the lamp for the first 10 seconds of curing on preset button 1.
16. Is VISIBLE LIGHT TECHNOLOGY™ more energy efficient?	Yes, visible light units are more energy efficient than the fluorescent bulbs found in traditional UV lamps. The shorter cure time also helps improve energy efficiency.
17. How do I know if my client's hand is in the correct position for proper curing?	Ensure the client's thumb rests in the thumb indentation while the remaining fingers are fully positioned inside the lamp.
18. How do I perform a CND™ SHELLAC™ pedicure with the CND™ Visible Light Lamp?	To properly cure toes in the CND™ Visible Light Lamp, the foot needs to be correctly positioned. The CND™ Visible Light Lamp features a removable plate. The plate is held on by magnets and can easily be detached from the lamp by holding the lamp and pulling gently to separate them. Place lamp over the client's foot, as close to the reflective wall as possible. Ensure the lamp is cleaned between each service.
19. Can I place products on my workstation near the CND™ Visible Light Lamp?	CND™ recommends that you avoid placing products within a 2-inch radius surrounding the open areas of the lamp. When light-curable products are not in use, ensure they are properly closed to prevent curing.
20. What products can be used with the CND™ Visible Light Lamp?	The CND™ Visible Light Lamp is designed to completely cure all CND™ light-curable systems.
21. If I select the incorrect preset button, how do I switch settings?	Turn the lamp off and wait 3 seconds and then turn it back on and select the correct setting.
22. Do all preset buttons pulse?	No, preset buttons 2S and IR maintain a steady stream of light.

FEATURES
& BENEFITS

CND™ VISIBLE LIGHT LAMP

QUESTION	ANSWER
23. Why does the CND™ Visible Light Lamp feel warmer during the curing process?	The CND™ Visible Light Lamp was designed without a fan, and this can contribute to a warmer internal lamp temperature. If heat becomes uncomfortable for the client, have them remove their hand from the lamp for a few seconds.
24. How do I perform a Custom Cure using the CND™ Visible Light Lamp?	Utilise the flash cure zone which is the space between the thumb dimples on the base plate of the lamp which reduces the output by 50%. Flash cure in this zone on preset button 1 for 2-3 pulses. Flash cure as needed to manage cure and client comfort. Follow with a full cure.
25. How do I clean the CND™ Visible Light Lamp?	Keep lamp dust free by unplugging lamp and wiping daily with premoistened towel. See Operating Instructions for complete care and use.
26. How do I use the CND™ Visible Light Lamp when sculpting on a form?	If your form fit requires additional space inside the CND™ Visible Light Lamp, trim off two-thirds of the bottom tabs of the form before placing the hand into the lamp.
27. What are each of the buttons used for on the CND™ Visible Light Lamp?	The CND™ Visible Light Lamp features 4 preset buttons calibrated to perfectly cure CND™ light-curable systems and 1 preset button featuring red light technology. Select appropriate button based on service being performed. <ul style="list-style-type: none"> • Preset button 1 cures BRISA™ Base Coat, CND™ PLEXIGEL Bonder and CND™ SHELLAC™ Base Coats. • Preset button 2B cures BRISA™ Sculpting Gel, CND™ PLEXIGEL Shaper, Builder, and Color Builder. • Preset button 2S cures CND™ SHELLAC™ Color Coat and CND™ SHELLAC™ Epic Smoothing Base. • Preset button 3 cures BRISA™ Gloss, CND™ PLEXIGEL Protector and CND™ SHELLAC™ Top Coats. • Preset button IR provides red light technology for an optimal salon experience.
28. Does the CND™ Visible Light Lamp have a handle?	For easy portability the lamp features a built-in handle located on the inside of the top of the lamp.
29. Does the preset button IR operate simultaneously with other preset buttons?	The preset button IR works separately and does not work in conjunction with the other preset buttons.
30. Can I use the preset button IR to cure products in the CND™ Visible Light Lamp?	The preset button IR is red light technology not intended to cure CND™ light-curable systems but instead to provide an add-on spa-like experience to the service.
31. What is the difference in nanometers between the CND™ LED Lamp and the Visible Light Lamp?	The nanometers found in the CND™ LED Lamp fall in the UV light electromagnetic spectrum while the CND™ Visible Light Lamp falls in the visible light electromagnetic spectrum.
32. What information is shown on the LCD digital display?	The digital display indicates the lamp's battery level, the preset button currently in use, the time remaining for selected button, and the lamp's charging status.
33. Is the LCD digital display always on or only during curing?	If the CND™ Visible Light Lamp is turned on, then the display will be visible.

CND™ VISIBLE LIGHT LAMP

QUESTION	ANSWER
34. Why is preset button 1 a 60 second cure on the CND™ Visible Light Lamp?	Preset button 1 was specifically adjusted to align with the lamp's VISIBLE LIGHT TECHNOLOGY™ , ensuring it delivers a complete cure equivalent to preset button 1 on the CND™ LED Lamp.
35. How long does it take to charge the CND™ Visible Light Lamp?	The lamp requires approximately 2 hours to fully charge.
36. How long will the battery last before it should be charged again?	The battery life supports approximately 90 curing cycles at 60 seconds per cycle.
37. Can I still use the CND™ Visible Light Lamp while it's charging?	Yes, the CND™ Visible Light Lamp can be used while charging.
38. Where can I view the lamp's battery level?	The battery level appears on the LCD digital display in the upper right-hand corner. For optimal performance, recharge the lamp once it shows a single remaining battery bar.
39. Will the battery level affect the light output?	The lamp delivers consistent output regardless of the current battery level.
40. Is the rechargeable battery replaceable or serviceable?	If the battery malfunctions reference the lamp warranty information for next steps.
41. Does the display indicate when the battery is charging?	Yes, the display will indicate when the lamp battery is charging.
42. Will the LED lamp cure new-style SHELLAC in the bigger bottles?	Yes, all your CND™ light-curable products can be cured in the LED and Visible Light units.
43. Can you layer SHELLAC from 7.3ml and 12.5ml bottles together?	Yes, absolutely.

FEATURES & BENEFITS (CONTINUED)